



District 5 Residents **Frequently Asked Questions**

QUESTION: What is the role of a county commissioner?

ANSWER: A county commissioner is an elected official charged with administering the county government. We are responsible for providing your county services and insuring the appropriate funding needed to do this. We also are responsible for approving and denying different real estate developments in the county.

QUESTION: What are the zip codes of District 5?

ANSWER: Conley 30288/ Conyers 30094/ Decatur 30032, 30034, 30035/
Ellenwood 30294/ Lithonia 30038, 30058/
Stone Mountain 30083, 30088

QUESTION: What is DeKalb County Government and
Commissioner May website?

ANSWER: www.co.dekalb.ga.us and www.leemaydistrict5.com

QUESTION: How do I register to vote?

ANSWER: DeKalb County Voter Registration and Election Office
4380 Memorial Drive, Suite 300, Decatur, GA 30032 website:
<http://web.co.dekalb.ga.us/voter> or

Contact (404) 298-4020 for a Listing of Nearby Locations:

- DeKalb County Public Libraries
- Visit the Secretary of State Website www.sos.state.ga.us

QUESTION: There is a vacant property in my subdivision, which is an eyesore, what should I do?

ANSWER: Contact the Code Enforcement Department to file an official complaint at (770) 724-7940 or visit website www.dekalbpolice.com

QUESTION: Who do I contact if my trash is not being picked up in a timely matter?

ANSWER: Contact the Sanitation Department:
South DeKalb residents contact (404) 244- 4906
East DeKalb residents contact (770) 484-3048

QUESTION: There are out of control pets in my community who should I contact?

ANSWER: Call (404) 294-2996 DeKalb County Animal Service and Enforcement

QUESTION: How do I contact DeKalb County Board of Education?

ANSWER: Contact the DeKalb County Board of Education at (678) 676-0027 and visit website <http://www.dekalb.k12.ga.us/board/>

QUESTION: Who should I contact to set up new water service?
How to transfer my current water service from one location to another?

ANSWER: Contact the Department of Watershed Management at (770) 621-7200 or email: wsmail@co.dekalb.ga.us
Visit website: www.dekalbwatershed.com

QUESTION: How do I inquire about my water bill?

ANSWER: Call (404) 378-4475 Billing Inquiries

**QUESTION: Who do I contact about a crime in my community?
Where do I file or obtain a copy of a police report?**

ANSWER: An incident or accident report may be filed or obtained from any police location. Call 911 if it is an emergency. Call (678) 406-7929 for non-emergency incidents. A copy of the report can be obtain by calling (770) 724-7740 or visit DeKalb County Police Department website at www.dekalbpolice.com

Police Precincts

**East Precinct (770) 482-0300
2484 Bruce Street, Lithonia, GA 30058**

**South Precinct (404) 286-7900
1816 Candler Road, Decatur, GA 30032**

**Center Precinct ((770) 724-7612
1960 West Exchange Place 1st Floor, Tucker. GA 30084**

**Tucker Precinct (678) 937-5310
4451 Lawrenceville Hwy, Tucker, GA 30084**

QUESTION: Where do I pay property taxes? Where do I obtain information to register a Motor Vehicle?

**ANSWER: Contact (404) 298-4000, and visit the Tax Commissioners website to view locations and hours of operations
[www. dklbweb.dekalbga.org/taxcommissioner/index.asp](http://www.dklbweb.dekalbga.org/taxcommissioner/index.asp)**

QUESTION: A traffic light is out, who do I need to contact?

ANSWER: The Department of Roads & Drainage, contact (404) 297-3840.

QUESTION: What department issues building permits?

ANSWER: The Department of Planning & Development issues building permits from 8:30am to 4:00pm, Monday through Friday. They are located at 330 West Ponce de Leon Avenue, Decatur, Georgia 30030. The Permit Division of the Planning and Development Department number is (404) 371-4915 and visit website www.co.dekalb.ga.us/planning/index.html

QUESTION: Where do I call with Zoning Questions?

ANSWER: Contact The Department of Planning & Development (404) 371-2155

QUESTION: What department issues business license?

ANSWER: Contact Business Licensing Office at (404) 371-2461/2462 or (404) 371-9274 and visit website http://www.co.dekalb.ga.us/finance/business_alcohol.htm

QUESTION: How do I become more engaged in my community?

ANSWER: Well, there are several ways you can accomplish this:

1. Attend the Board of Commissioners Meetings at the Manuel J. Maloof Auditorium, 1300 Commerce Drive, Decatur, GA 30030
2nd and 4th Tuesdays of each month at 9:00am
Visit website www.co.dekalb.ga.us/boc for updates
2. Attend District 5 Town Hall Meetings and visit website for information www.leemaydistrict5.com
3. Contact *Keep DeKalb Beautiful* at (404) 371-2654 is a great way of beautifying your community. Visit website www.co.dekalb.ga.us/beautifulimproving

4. **Attend the District 5 Community Council Meetings:**
Location: (Redan-Trotti Library 1569 Wellborn Rd. Lithonia, GA 30058) **Meeting Time:** 6:30pm **UPCOMING DATE:** 12/29/08 and visit www.co.dekalb.ga.us/planning and click on Public Hearing
5. **Join various community action groups throughout DeKalb County.**
 - A. **Check with residents in your community about a Home Owners Association**
 - B. **Contact your Police Dept. Public Education Specialist**
South DeKalb residents contact Shelia O’Rear (404) 286-7945
Email: scorear@co.dekalb.ga.us
East DeKalb residents contact Phyllis Allen (770) 482-0328
Email: pmallen@co.dekalb.ga.us

QUESTION: How do I apply for sidewalks in my community?

ANSWER: To request a sidewalk, please contact (770) 492-5204. A staff member of the Transportation Division will conduct a site visit of the area, develop a cost estimate and determine the priority of the request. Sidewalk requests that are near schools, transit and parks will be given priority over other requests. Priority will also be given to those roads that are classified as a collector, minor thoroughfare or major thoroughfare. Once a priority is established, funding sources will be sought for project construction. To find updates on sidewalk visit <http://www.co.dekalb.ga.us/transportation/default.html>

QUESTION: How do I request streetlights on my street?

ANSWER: To request streetlights, please contact (770) 492-5296. Most residential streetlights are installed under a neighborhood petition program. The residents are required to pay the initial installation costs and a special tax district will be created for power and maintenance fees charged to DeKalb County by the power companies. Some areas cannot be lighted under the residential petition program. A staff member of the Transportation Division will address these sections of roads and intersections on a case-by-case basis. For more information visit <http://www.co.dekalb.ga.us/transportation/default.html>

QUESTION: How does the DeKalb County determine which Roadways and Streets are repaved?

ANSWER: Each year a DeKalb County road rating engineering technician inspects approximately 2,115 miles of County roadway (consisting of more than 8,122 streets) using elements of the Georgia Department of Transportation's (DOT) pavement condition rating system to evaluate the structural condition of the roadways. Twelve kinds of pavement distress are evaluated and each road will have a score between 0 and 60. Those streets with ratings of 30 or higher are eligible for submission to the Georgia DOT for possible resurfacing under their Local Assistance Resurfacing Program (LARP). The level of funding that is allocated to the Georgia DOT's LARP, the County Bond program and the amount budgeted by the County for resurfacing will determine the actual number of streets that will be resurfaced during a given year. Recent contractor cost estimates to resurface a mile of asphalt street range between \$300,000 to just over \$400,000. For more details about Roads and Drainage Pavement Management System and funding sources, contact (404) 297-3840 and visit website: <http://www.co.dekalb.ga.us/RoadsAndDrainage/default.html>

QUESTION: How do I request Speed Humps (Traffic Calming) in my community?

ANSWER: DeKalb County has developed a Traffic Calming Program to address the concerns of the citizens within DeKalb County. For a street to be eligible for the traffic calming program, it must be classified as local residential on the DeKalb County Thoroughfare Plan and have a posted speed limit of 30 mph or less. First, contact (770) 492-5298 to receive an initial interest petition for your street. This petition is a screening to determine if at least 20% of the residents are interested in learning more about traffic calming. Once the initial interest petition passes, a traffic volume and speed study will be evaluated for all affected areas within the study area. If the study indicates that a speeding or cut through problem exists, then a stakeholders group will be formed and along with DeKalb County staff to develop a traffic calming plan for the area. To ensure citizen input, the development of the plan can take up to one year. The plan will then be presented to the Board of Commissioner's (BOC) for approval. Once approved by the BOC, a petition for the installation and establishment of a special tax district will be circulated. A minimum of 65% approval from the property owners is required to install traffic calming devices. For more information, visit website <http://www.co.dekalb.ga.us/transportation/default.html>

QUESTION: Who handles eviction proceedings?

ANSWER: Magistrate Court (Civil Division) handles eviction proceedings along with DeKalb County Marshal Office. Contact the Magistrate Court at (404) 371-2261, and the DeKalb County Marshal Office at (404) 371-2930.

QUESTION: Who do I contact if I cannot serve on jury duty?

ANSWER: Contact Jury Coordinator (404) 371-2022 with DeKalb County Superior Court.

QUESTION: Who do I contact about on a traffic court date?

ANSWER: Contact Recorders Court (404) 508-0368. For other court information visit <http://www.co.dekalb.ga.us/courts.htm>

QUESTION: Where do I pay a traffic ticket?

ANSWER: The DeKalb County Recorders Court is the court of original jurisdiction for violations of DeKalb County ordinances. Also the court handles most traffic violations which occur in the unincorporated portions DeKalb County. Contact Main# (404)-508-0368, or Automation Contact# (404) 371-3272. Office Hours: Monday- Friday 8:00 a.m. to 4:30 p.m.

QUESTION: Which court handles small claims?

ANSWER: The Magistrate Court handles small claims of \$15,000 or less, Contact (404) 371-2261

QUESTION: Who do I contact about DeKalb Housing Authority?

ANSWER: Contact DeKalb Housing Authority (404) 270-2500 or visit website <http://www.dekalbhousing.org>

For Section 8 inquires call (404)270-2600.

Hours of Operation: Monday—Friday 8:00am--5:00pm

**Mailing Address: Housing Authority of DeKalb County
750 Commerce Drive, Suite 201, Decatur, Georgia 30030**

QUESTION: Who do I contact for Welfare Services and assistance?

ANSWER: DeKalb County Family and Children Services at (404) 370-5000

Visit website <http://www.co.dekalb.ga.us/dfcs>

QUESTION: Who do I contact about a complaint with DeKalb County Family and Children Services?

ANSWER: The DeKalb County Family and Children Services (DFCS) is a Division of Georgia Department of Human Resources.

Contact: (404) 651-6316

Visit website <http://www.dfcs.dhr.georgia.gov>